



## RETURN/EXCHANGE FORM

Goods ordered in error, surplus to requirements or unsuitable may be returned to us within 30 days of receipt. Goods will be refunded on the condition that they have not been used, fitted and are undamaged in the original packaging complete with all fixings. This excludes special order or made to measure items. You will only be refunded your delivery cost if the return is as a result of our error (e.g. a faulty product, or incorrect shipment). If we agree to provide you with a refund we will credit your credit/debit card account within 30 days of receipt of the returned product.

Please see our full returns policy here

<http://onlinehandle.com/returns-and-refunds> or if you need any help with returns please call us on **0845 838 2126**

RETURN CODE	
1	Ordered in Error
2	Ordered Incorrect Quantity
3	Late delivery
4	Incorrect Item Received
5	Item Not As Described
6	Incorrect Quantity Received
7	Unsuitable
8	Damaged or Faulty
9	Other - Please Specify

ORDER DETAILS	
Name :	
Email Address :	
Phone Number :	
Order Number :	
Address :	

QUANTITY	PRODUCT DESCRIPTION	CODE / SKU	REASON

FOR STAFF USE ONLY		RETURN ADDRESS
Date Rc' D		Chandrosh House, 52 Green Lanes, Palmers Green, London, UK. N13 6JU
Rts	Y/N	
Initials		
Refunded	Y/N	